



# Managed Technology Services



Businesses today rely upon numerous pieces of technology. These pieces, in turn, form systems which may include servers, computers, printers, hand-held devices, network access devices, and everything in between. These systems are becoming more complex as technology changes ever more rapidly. Businesses require expertise to keep their technology functioning properly, and to resolve problems caused by software issues, power loss, network disruption, or breakage.

*Our flexible plans include the option to buy support in hourly blocks, to be billed a-la-carte, or to set an on-going monthly maintenance fee.*

MSPC's Managed Technology Services program can provide your business with this expertise and serve as your outsourced IT department – acting as part of your team to keep your systems running smoothly. By providing all of these services, you can spend your time managing your business and not your technology.

## Proactive and Responsive

Our team begins with a thorough assessment of your current systems and will assist you in designing a plan to meet your technological needs – not only for today, but for the future. Recommendations are designed to help you manage your growth and keep your data secure.

We offer 24-hour support services. You can sleep at night knowing that our team is on-call and monitoring your mission-critical technology systems at all times.

Our entire team is located in the Tri-state area allowing us to easily visit your location to perform maintenance or conduct training.

## Highly Customizable

Our team is able to quickly ramp-up the level of services at any time and reduce the level of services when needed. This level of customization allows our clients to be sure that their operations will always have the appropriate level of support, without paying for services which aren't needed.

Our flexible plans include the option to buy support in hourly blocks, to be billed a-la-carte, or to set an on-going monthly maintenance fee.

## Managed IT Services Include:

- Design, Installation, and Support of Local and Wide-Area Networks
- Procurement and Installation of Computers, Servers, and Network Devices
- Domain Controller and Active Directory Maintenance
- Configuration of Remote Access Technologies
- Firewall, VPN and Intrusion Detection
- Backup Systems
- Disaster Recovery Planning
- Helpdesk Support
- Routine Systems Maintenance
- Remote/Cloud Hosting Solutions
- 24 Hour System Monitoring

MSPC Certified Public Accountants and Advisors, P.C. was formed on a foundation of client service, technical expertise, and trust. We offer a full range of accounting and auditing, tax, advisory and technology consulting services including accounting software systems and ERP solutions.



## Installation and Training Services Include:

- o Microsoft Office
- o Microsoft Windows Server
- o Microsoft Exchange
- o Anti-virus software solutions
- o Office 365
- o Microsoft Outlook
- o QuickBooks
- o QuickBooks Online
- o Microsoft Dynamics
- o Zoho One
- o Zoho Books
- o Sage 50
- o Sage 100



***If you are interested in a network assessment, or want to discuss your internal system needs with one of our professionals, please contact us about our Managed Technology Services.***